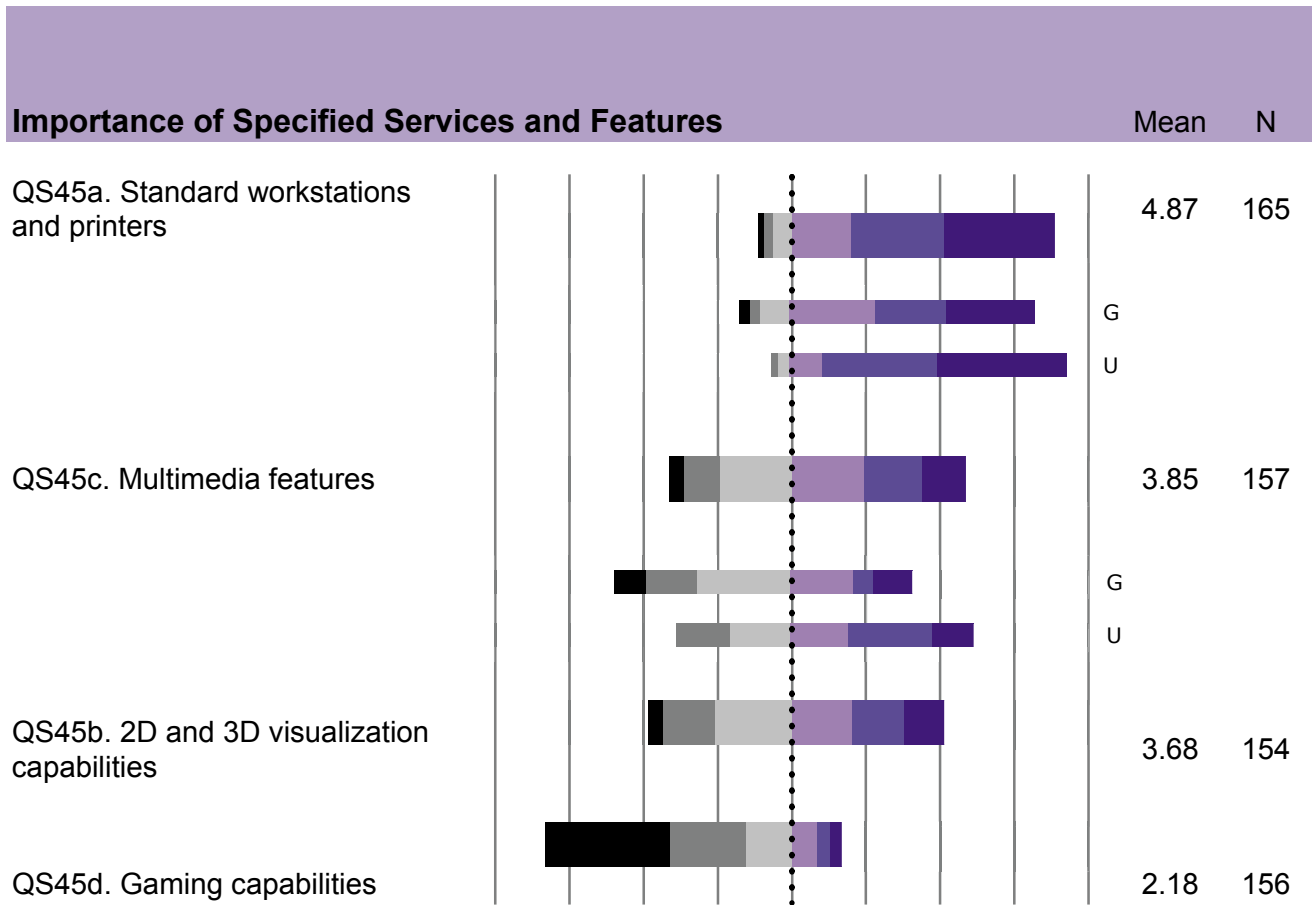
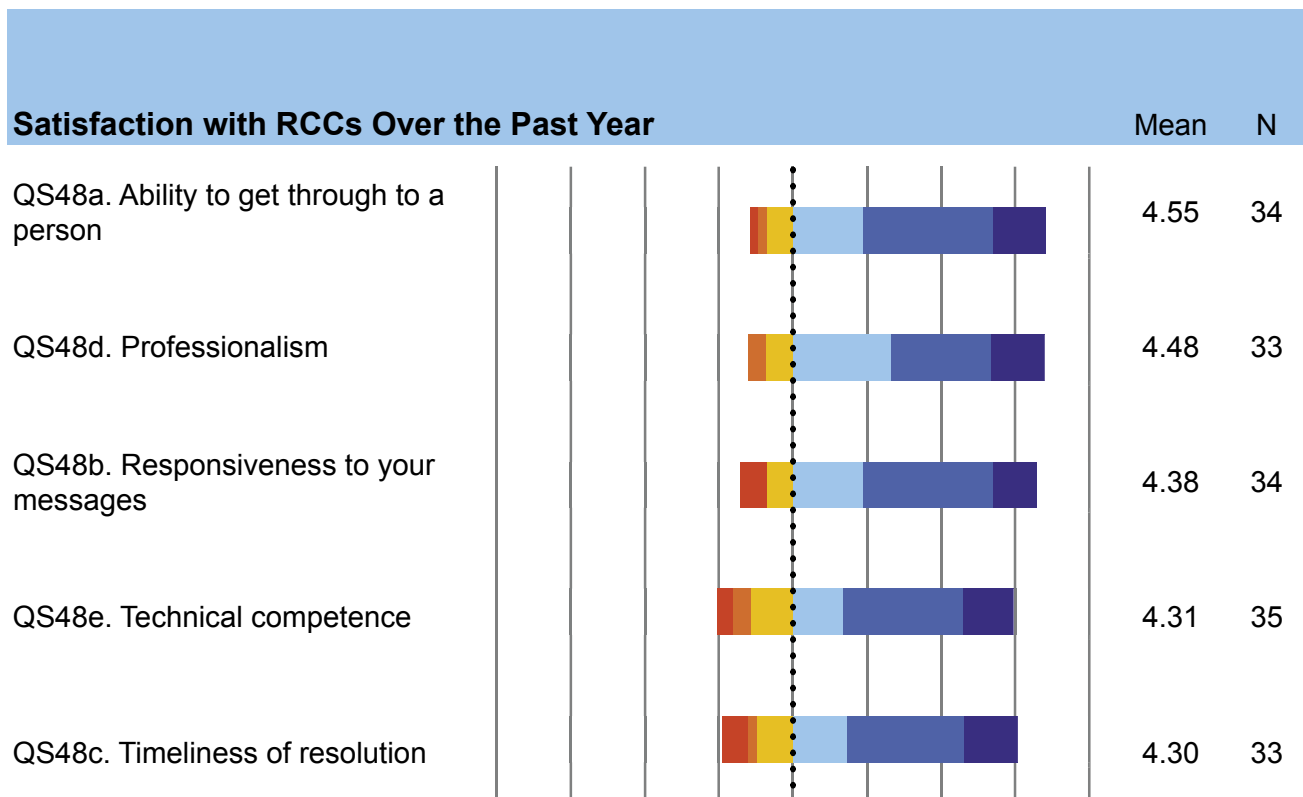
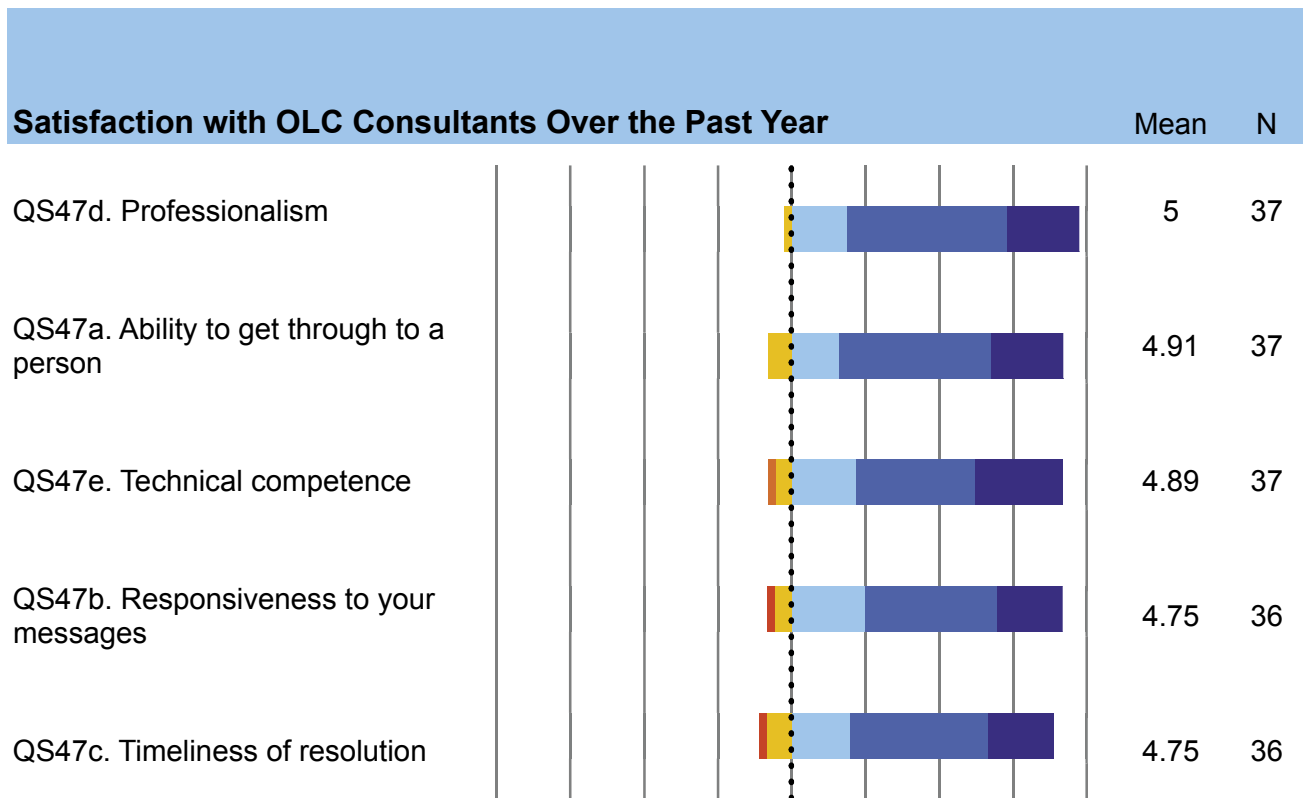
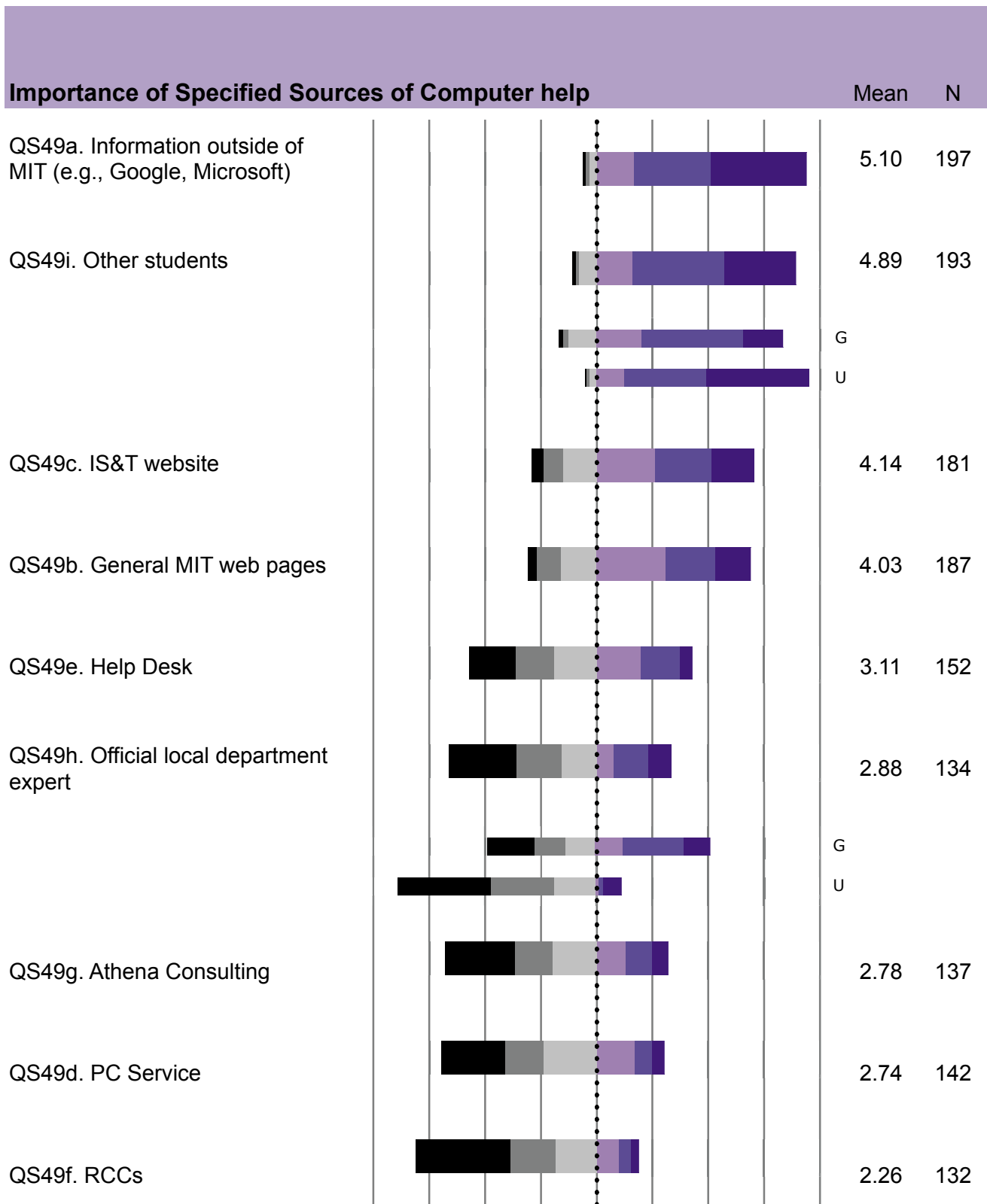


Student Survey Results



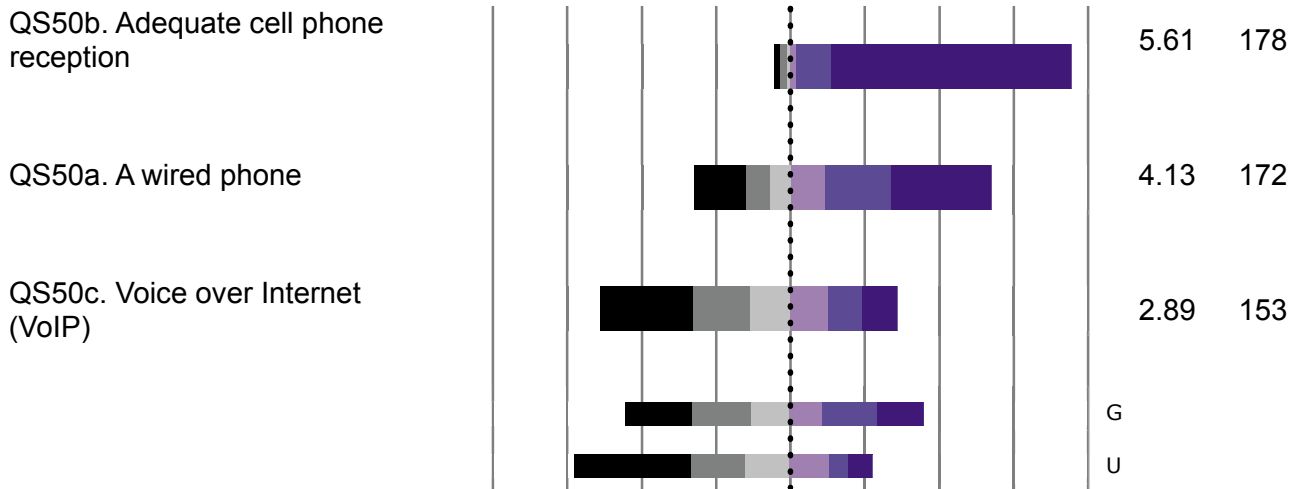






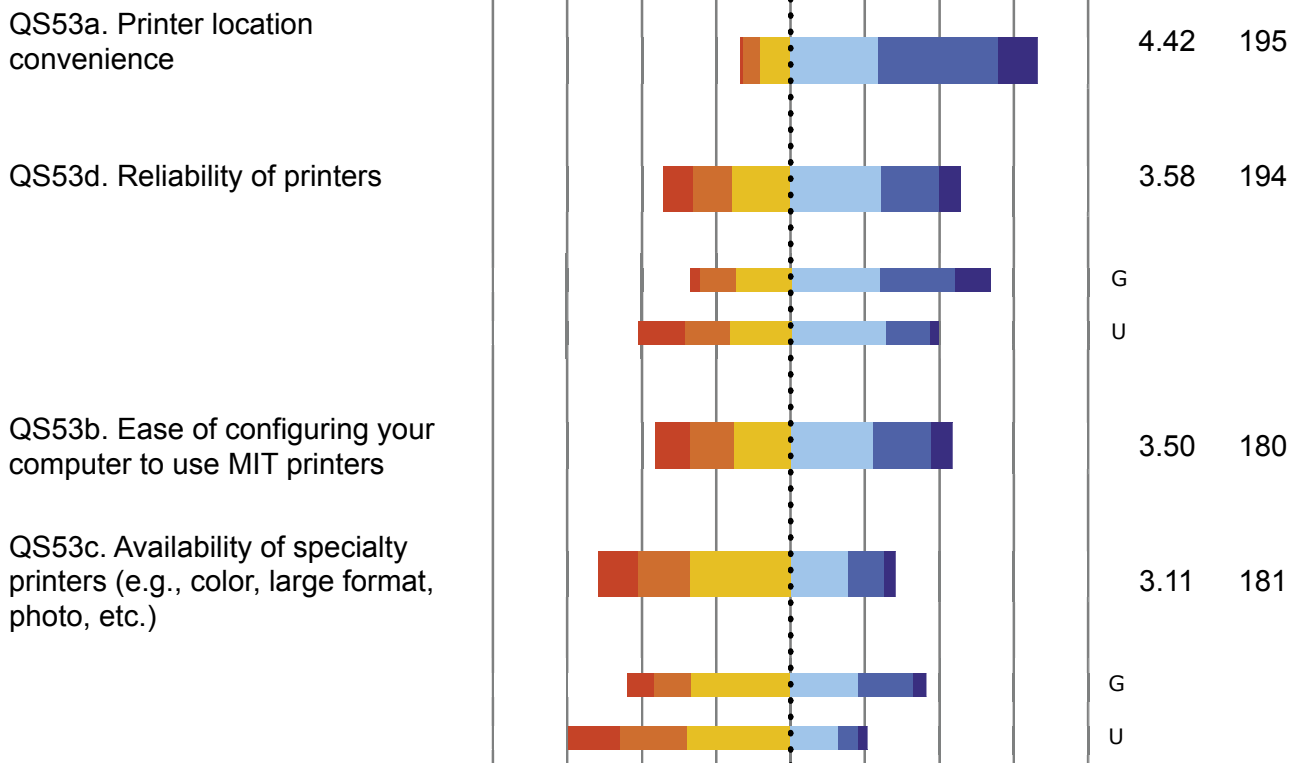
Importance of Specified Services in Rooms

Mean N



Satisfaction with Aspects of Printing at MIT

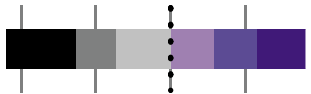
Mean N



Importance of MIT Hardware Recommendations

Mean N

QS54a. Hardware recommendation importance



3.31 111

Importance of Specified Laptop Features When Purchasing

Mean N

QS55f. Wireless connectivity



5.49 148

QS55a. High performance



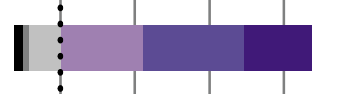
5.28 149

QS55b. Light weight



4.82 147

QS55e. Screen resolution



4.57 149

QS55d. Screen size



4.46 148

QS55c. Recreational features (e.g., DVD, gaming capability)



3.98 148

G

U

Likelihood of Using Laptop Loaners Under Specified Circumstances

N

QS56d. Short term loan while your own is being repaired

193

QS56e. Presenting at or attending a conference

187

QS56c. Short-term loan to use expensive software

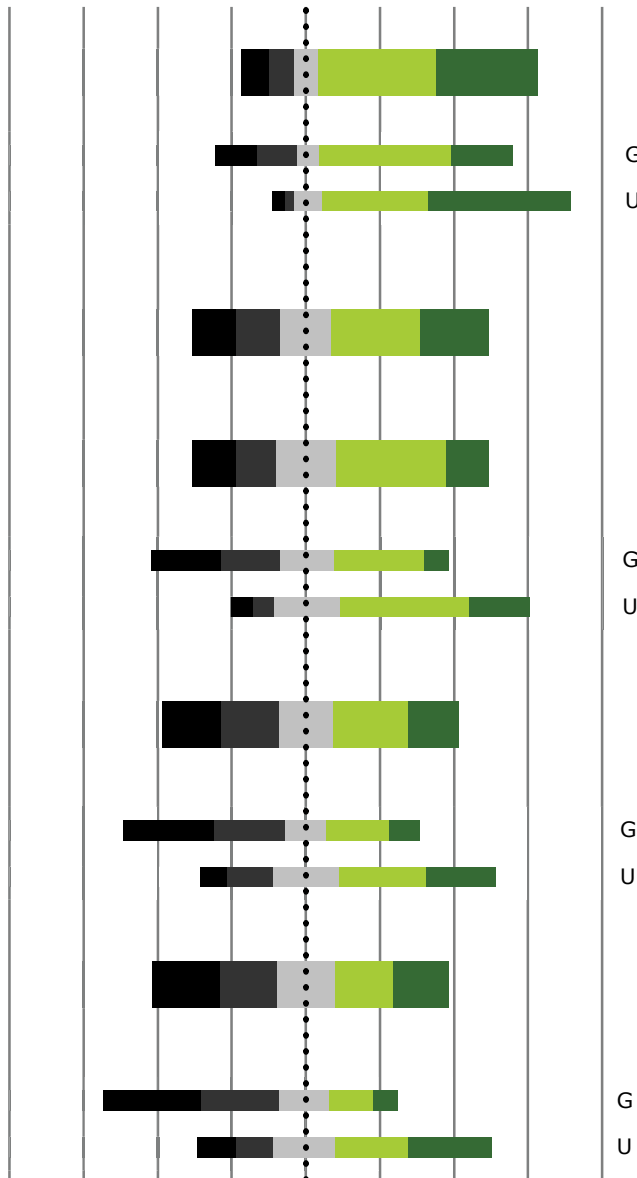
194

QS56b. Project-long loan for a specific project

193

QS56a. Semester-long loan for a particular class.

192



Detailed Results Tables

Percent Responding by Cohort

QS44a Printer										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	5.75	0%	1%	1%	2%	13%	83%	207	0.66	0.09
Grads	5.69	0%	2%	2%	2%	14%	80%	105		
Ugrads	5.82	0%	0%	1%	2%	11%	86%	102		

QS44b Scanner										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	4.13	1%	11%	19%	31%	22%	17%	205	1.26	0.17
Grads	4.08	0%	13%	20%	29%	24%	14%	104		
Ugrads	4.19	2%	9%	17%	33%	20%	20%	101		

QS44c Whiteboard with capture (scanning)										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	3.09	14%	23%	24%	22%	13%	4%	192	1.37	0.19
Grads	2.98	19%	22%	19%	23%	10%	5%	98		
Ugrads	3.20	7%	24%	30%	20%	15%	3%	94		

QS44d Large display										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	3.99	5%	12%	16%	27%	27%	13%	198	1.36	0.19
Grads	3.96	6%	12%	16%	26%	26%	14%	100		
Ugrads	4.03	3%	12%	16%	28%	29%	12%	98		

QS44e Multimedia workstations										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	3.88	4%	10%	24%	31%	18%	13%	191	1.29	0.18
Grads	3.67	6%	11%	27%	29%	17%	9%	96		
Ugrads	4.09	1%	9%	20%	34%	20%	16%	95		

QS44f Conference table										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	4.30	3%	11%	14%	20%	30%	22%	196	1.39	0.20
Grads	4.30	4%	7%	17%	21%	28%	23%	96		
Ugrads	4.29	2%	14%	11%	20%	32%	21%	100		

QS44g Soft lounge seating										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	4.37	2%	11%	14%	20%	27%	25%	197	1.38	0.19
Grads	4.03	3%	14%	19%	25%	21%	19%	96		
Ugrads	4.68	1%	8%	10%	16%	34%	32%	101		

QS44h Reservable by groups										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	3.99	5%	12%	19%	23%	24%	17%	193	1.42	0.20
Grads	4.18	4%	13%	13%	22%	27%	21%	94		
Ugrads	3.81	5%	12%	25%	24%	21%	12%	99		

QS45a Standard workstations and printers										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	4.87	2%	3%	7%	20%	32%	37%	165	1.18	0.18
Grads	4.57	4%	4%	10%	29%	24%	30%	83		
Ugrads	5.18	0%	2%	4%	11%	39%	44%	82		

QS45b 2D and 3D visualization capabilities										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	3.68	5%	18%	26%	20%	18%	14%	154	1.44	0.23
Grads	3.36	11%	17%	32%	21%	7%	13%	76		
Ugrads	4.00	0%	18%	21%	19%	28%	14%	78		

QS45c Multimedia features										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	3.85	5%	12%	24%	24%	20%	15%	157	1.40	0.22
Grads	3.72	9%	10%	25%	28%	11%	16%	79		
Ugrads	3.99	1%	14%	23%	21%	28%	13%	78		

QS45d Gaming capabilities										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	2.19	42%	26%	15%	8%	4%	4%	156	1.38	0.22
Grads	2.00	52%	17%	17%	9%	4%	1%	77		
Ugrads	2.37	33%	34%	14%	8%	5%	6%	79		

QS47a Ability to get through to a person										
	Mean	VD	D	SD	SS	S	VS	Count	Std. Dev.	95% CI+-
All	4.92	0%	0%	8%	16%	51%	24%	37	0.86	0.28
Grads	4.78	0%	0%	4%	26%	57%	13%	23		
Ugrads	5.14	0%	0%	14%	0%	43%	43%	14		

QS47b Responsiveness to your messages										
	Mean	VD	D	SD	SS	S	VS	Count	Std. Dev.	95% CI+-
All	4.75	3%	0%	6%	25%	44%	22%	36	1.05	0.34
Grads	4.91	0%	0%	0%	23%	64%	14%	22		
Ugrads	4.50	7%	0%	14%	29%	14%	36%	14		

QS47c Timeliness of resolution										
	Mean	VD	D	SD	SS	S	VS	Count	Std. Dev.	95% CI+-
All	4.75	3%	0%	8%	19%	47%	22%	36	1.08	0.35
Grads	4.86	0%	0%	0%	27%	59%	14%	22		
Ugrads	4.57	7%	0%	21%	7%	29%	36%	14		

QS47d Professionalism										
	Mean	VD	D	SD	SS	S	VS	Count	Std. Dev.	95% CI+-
All	5.00	0%	0%	3%	19%	54%	24%	37	0.75	0.24
Grads	4.91	0%	0%	0%	22%	65%	13%	23		
Ugrads	5.14	0%	0%	7%	14%	36%	43%	14		

QS47e Technical competence										
	Mean	VD	D	SD	SS	S	VS	Count	Std. Dev.	95% CI+-
All	4.89	0%	3%	5%	22%	41%	30%	37	0.99	0.32
Grads	4.61	0%	4%	4%	26%	57%	9%	23		
Ugrads	5.36	0%	0%	7%	14%	14%	64%	14		

QS48a Ability to get through to a person										
	Mean	VD	D	SD	SS	S	VS	Count	Std. Dev.	95% CI+-
All	4.56	3%	3%	9%	24%	44%	18%	34	1.16	0.39
Grads	4.57	0%	7%	7%	21%	50%	14%	14		
Ugrads	4.55	5%	0%	10%	25%	40%	20%	20		

QS48b Responsiveness to your messages										
	Mean	VD	D	SD	SS	S	VS	Count	Std. Dev.	95% CI+-
All	4.38	9%	0%	9%	24%	44%	15%	34	1.35	0.45
Grads	4.64	7%	0%	7%	7%	64%	14%	14		
Ugrads	4.20	10%	0%	10%	35%	30%	15%	20		

QS48c Timeliness of resolution										
	Mean	VD	D	SD	SS	S	VS	Count	Std. Dev.	95% CI+-
All	4.30	9%	3%	12%	18%	39%	18%	33	1.47	0.50
Grads	4.54	8%	0%	8%	15%	54%	15%	13		
Ugrads	4.15	10%	5%	15%	20%	30%	20%	20		

QS48d Professionalism										
	Mean	VD	D	SD	SS	S	VS	Count	Std. Dev.	95% CI+-
All	4.48	0%	6%	9%	33%	33%	18%	33	1.09	0.37
Grads	4.62	0%	0%	15%	23%	46%	15%	13		
Ugrads	4.40	0%	10%	5%	40%	25%	20%	20		

QS48e Technical competence										
	Mean	VD	D	SD	SS	S	VS	Count	Std. Dev.	95% CI+-
All	4.31	6%	6%	14%	17%	40%	17%	35	1.39	0.46
Grads	4.33	0%	13%	7%	27%	40%	13%	15		
Ugrads	4.30	10%	0%	20%	10%	40%	20%	20		

QS49a Information outside of MIT (e.g., Google, Microsoft)										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	5.10	1%	2%	3%	17%	34%	43%	197	1.03	0.14
Grads	5.12	2%	2%	2%	12%	41%	42%	101		
Ugrads	5.08	0%	2%	4%	22%	27%	45%	96		

QS49b General MIT web pages										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	4.04	4%	11%	16%	31%	22%	16%	187	1.36	0.19
Grads	3.91	4%	9%	17%	40%	20%	9%	95		
Ugrads	4.17	4%	12%	15%	22%	24%	23%	92		

QS49c IS&T website										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	4.15	6%	9%	15%	26%	25%	19%	181	1.42	0.21
Grads	3.94	7%	7%	18%	31%	30%	8%	90		
Ugrads	4.35	4%	11%	12%	21%	21%	31%	91		

QS49d PC Service										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	2.75	29%	17%	24%	17%	8%	6%	142	1.50	0.25
Grads	2.77	26%	17%	29%	16%	9%	4%	70		
Ugrads	2.72	32%	17%	19%	18%	7%	7%	72		

QS49e Help Desk										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	3.12	21%	17%	19%	20%	18%	5%	152	1.55	0.25
Grads	3.14	20%	16%	18%	23%	20%	3%	79		
Ugrads	3.10	22%	18%	21%	16%	15%	8%	73		

QS49f RCCs										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	2.27	42%	20%	18%	10%	5%	4%	132	1.42	0.24
Grads	2.05	49%	19%	16%	10%	6%	0%	63		
Ugrads	2.46	36%	22%	20%	10%	4%	7%	69		

QS49g Athena Consulting										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	2.79	31%	17%	20%	13%	12%	7%	137	1.63	0.27
Grads	2.86	30%	17%	18%	13%	18%	4%	71		
Ugrads	2.71	33%	17%	21%	14%	5%	11%	66		

QS49h Official local department expert										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	2.89	31%	20%	16%	7%	16%	10%	134	1.75	0.30
Grads	3.46	22%	14%	14%	12%	27%	12%	74		
Ugrads	2.18	42%	28%	18%	2%	2%	8%	60		

QS49i Other students										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	4.90	2%	2%	8%	16%	41%	32%	193	1.08	0.15
Grads	4.58	2%	2%	13%	20%	45%	18%	95		
Ugrads	5.20	1%	1%	3%	12%	37%	46%	98		

QS50a A wired phone										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	4.14	17%	8%	7%	12%	22%	34%	172	1.88	0.28
Grads	4.38	14%	4%	7%	14%	25%	36%	76		
Ugrads	3.95	20%	11%	7%	9%	20%	32%	96		

QS50b Adequate cell phone reception										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	5.61	2%	2%	1%	2%	12%	81%	178	1.03	0.15
Grads	5.38	4%	4%	1%	4%	18%	70%	80		
Ugrads	5.81	1%	1%	1%	0%	7%	90%	98		

QS50c Voice over Internet (VoIP)										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	2.90	31%	19%	14%	12%	12%	12%	153	1.76	0.28
Grads	3.30	23%	20%	13%	11%	18%	15%	71		
Ugrads	2.55	39%	18%	15%	13%	6%	9%	82		

Which of the following best describes your involvement with MIT's cellular discount program?					
QS51					
	Verizon Acct thru MIT	Nextel Acct thru MIT	Not Aware of Progr	Aware of Progr But Not Using	Count
All	2%	0%	80%	18%	203
Grads	4%	0%	81%	16%	103
Ugrads	1%	0%	79%	20%	100

QS53a Printer location convenience										
	Mean	VD	D	SD	SS	S	VS	Count	Std. Dev.	95% CI+-
All	4.43	1%	6%	10%	29%	41%	13%	195	1.09	0.15
Grads	4.56	0%	7%	10%	20%	45%	18%	94		
Ugrads	4.30	2%	4%	11%	38%	37%	9%	101		

QS53b Ease of configuring your computer to use MIT printers										
	Mean	VD	D	SD	SS	S	VS	Count	Std. Dev.	95% CI+-
All	3.50	12%	15%	19%	28%	19%	7%	180	1.44	0.21
Grads	3.65	9%	16%	14%	31%	24%	7%	88		
Ugrads	3.36	14%	14%	24%	25%	15%	8%	92		

QS53c Availability of specialty printers (e.g., color, large format, photo, etc.)										
	Mean	VD	D	SD	SS	S	VS	Count	Std. Dev.	95% CI+-
All	3.11	13%	18%	34%	19%	12%	4%	181	1.32	0.19
Grads	3.42	9%	13%	33%	23%	18%	5%	88		
Ugrads	2.82	17%	23%	34%	16%	6%	3%	93		

QS53d Reliability of printers										
	Mean	VD	D	SD	SS	S	VS	Count	Std. Dev.	95% CI+-
All	3.58	10%	13%	20%	30%	20%	7%	194	1.39	0.20
Grads	3.97	3%	12%	18%	29%	25%	12%	92		
Ugrads	3.24	16%	15%	21%	31%	15%	3%	102		

QS54a Hardware recommendation importance										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	3.32	23%	14%	18%	14%	14%	16%	111	1.78	0.33
Grads	3.40	18%	15%	20%	18%	15%	15%	55		
Ugrads	3.23	29%	13%	16%	11%	14%	18%	56		

QS55a High performance										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	5.28	0%	0%	3%	16%	32%	50%	149	0.83	0.13
Grads	5.17	0%	0%	3%	17%	40%	40%	75		
Ugrads	5.39	0%	0%	3%	15%	23%	59%	74		

QS55b Light weight										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	4.83	1%	3%	10%	18%	29%	37%	147	1.21	0.20
Grads	4.95	0%	4%	7%	19%	32%	39%	75		
Ugrads	4.71	3%	3%	14%	18%	26%	36%	72		

QS55c Recreational features (e.g., DVD, gaming capability)										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	3.99	3%	14%	18%	26%	23%	16%	148	1.38	0.22
Grads	3.68	5%	16%	20%	30%	20%	8%	74		
Ugrads	4.30	1%	11%	16%	23%	26%	23%	74		

QS55d Screen size										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	4.47	1%	5%	14%	28%	32%	21%	148	1.18	0.19
Grads	4.52	3%	1%	12%	27%	40%	17%	75		
Ugrads	4.41	0%	8%	15%	29%	23%	25%	73		

QS55e Screen resolution										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	4.57	3%	2%	11%	28%	34%	23%	149	1.17	0.19
Grads	4.53	3%	1%	11%	32%	32%	21%	75		
Ugrads	4.61	3%	3%	11%	23%	36%	24%	74		

QS55f Wireless connectivity										
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.	95% CI+-
All	5.49	2%	1%	1%	6%	21%	69%	148	0.99	0.16
Grads	5.53	1%	3%	0%	7%	16%	73%	75		
Ugrads	5.45	3%	0%	1%	5%	26%	64%	73		

QS56a Semester-long loan for a particular class.						
	Highly Unkly.	Unkly.	Nthr. Likely Nor Unkly.	Likely	Highly Likely	Count
All	23%	19%	19%	20%	19%	192
Grads	33%	27%	17%	15%	9%	94
Ugrads	13%	12%	21%	24%	29%	98

QS56b Project-long loan for a specific project						
	Highly Unkly.	Unkly.	Nthr. Likely Nor Unkly.	Likely	Highly Likely	Count
All	20%	20%	18%	25%	17%	193
Grads	31%	24%	14%	21%	11%	95
Ugrads	9%	15%	22%	30%	23%	98

QS56c Short-term loan to use expensive software						
	Highly Unkly.	Unkly.	Nthr. Likely Nor Unkly.	Likely	Highly Likely	Count
All	15%	13%	20%	37%	14%	194
Grads	23%	20%	18%	31%	8%	95
Ugrads	7%	7%	22%	43%	20%	99

QS56d Short term loan while your own is being repaired						
	Highly Unkly.	Unkly.	Nthr. Likely Nor Unkly.	Likely	Highly Likely	Count
All	9%	8%	8%	40%	34%	193
Grads	14%	13%	7%	44%	21%	97
Ugrads	4%	3%	9%	35%	48%	96

QS56e Presenting at or attending a conference						
	Highly Unkly.	Unkly.	Nthr. Likely Nor Unkly.	Likely	Highly Likely	Count
All	15%	15%	17%	30%	23%	187
Grads	18%	19%	15%	28%	19%	93
Ugrads	12%	11%	19%	32%	27%	94

Student Text Responses

QS46. What specialty software would you like to see in the labs?

3g: LabView

3g: MATLAB with various toolboxes

3g: Photoshop, desktop publishing

3g: Photoshop, Illustrator, EndNote

4u: adobe, all the design, modeling softwares, form z, catia, autoCAD, mathcad (do we already have that?)

4u: ChemDraw, Beilstein.

4u: Eclipse for Java development, adagide for Ada development (Course 16 still uses it)

4u: flash

4u: LabView, MATLAB, Mathematica

4u: Larger choice of window managers

4u: microsoft applications

4u: quicktime

4u: solidworks

QS52. If you have a strong preference for a particular wireless carrier, who is it and why?

3g: Currently using Verizon (in 2nd year of 2 year contract). Switched from AT&T because I got NO service at home (live off campus). I split my time between Cambridge and Washington, DC (where AT&T used to be good). I have no preference but want someone with reliable network in both places.

3g: i've used sprint for several years, it's got a reasonable plan for me, and the service is good.

3g: T-Mobile - on global system for international travel

3g: T-Mobile, because they have a decent \$30/month package.

3g: t-mobile, cheap

3g: T-mobile, excellent coverage and calling plans

3g: T-Mobile, good service and GSM

3g: T-Mobile. They offer GSM and have good customer service

3g: T-Mobile: they know about GSM and they allow text messages outside the US. I am willing to consider AT&T/Cingular (GSM as well) but I think them as a ripoff

3g: verizon

3g: Verizon -- best service on the east coast

3g: Verizon - coverage.

3g: Verizon because of reception

3g: Verizon because they have the best reception as far as I can tell.

3g: Verizon for better cell phone reception around the campus.

3g: Verizon for coverage, AT&T for smart phone services

3g: Verizon has the strongest signal in the area. I used to have Cingular and I could almost never get a strong enough signal to carry on a conversation.

3g: Verizon, because most of my friends use it too.

3g: Verizon, because the service is good. But I applied for the discount 4 months ago and I'm still not receiving any discount. I think there should be another way to apply for it other than faxing in a page - that's very old-school.

3g: verizon, best reception

3g: verizon, better coverage

3g: verizon, since it works the best in the Boston area

3g: verizon, they have good reception and customer service

3g: verizon. i have had many, and i have the best service record and with them

3g: working assets because they give a percentage of their profits to progressive nonprofit organizations.

4u: All I know is that most providers have sketchy coverage in most parts of campus.

4u: Cingular because it works best with my family talk minutes and unlimited long distance calls to my friends from other states and such.

4u: Cingular for rollover minutes

4u: i have Tmobile...no really strong preference....its just what my family has...

4u: i have verizon outside mit (i don't live at mit) and i am very satisfied with it.

4u: I prefer Cingular because the rest of my family has it and we're on a family talk plan

4u: I use Sprint because thier plans best fit my use for a cell phone (i.e. calls home).

4u: i use tmobile because it gives the most min for my money - but I get no reception on campus and in my dorm

4u: no preference

4u: no, but I'd prefer one that doesn't cut off your conversation every 2 seconds

4u: Sprint - because I can use my cell phone in Sprint PCS areas and they would still be considered local calls, not long distance.

4u: Sprint - I love my PDA phone, and my family has an account with them.

4u: Sprint because I have them back home and like their service

4u: Sprint PCS, gives a good digital plan.

4u: Sprint, because it is the only reliable network that works at home in Wisconsin.

4u: sprint, great reception and services

4u: Sprint. I use to sell cell-phones. Sprint has okay reception, and nice phones.

4u: Sprint. I've had them a long time, and don't have a good reason to switch. Isn't their discount for employees only?

4u: Sprint. Great customer service. Service Plans that suit my needs.

4u: Sprint. I have a long-term contract.

4u: T Mobile, since they have good reception. However, I have been having problems with them recently (odd phone problems with their towers), and they were hacked.

4u: T-Mobile because it has very good reception in the Boston-Cambridge area.

4u: T-Mobile, because I get decent international rates, 400 free minutes a month, and calls from my parents are always without charge

4u: T-Mobile, longtime customer and I need a GSM service

4u: verizon - great coverage

4u: Verizon - highest signal strength everywhere

4u: verizon - they get the best service in the area and have the "in network" to call other verizon phone for free.

4u: Verizon - Works in EC Dorm

4u: Verizon because my dad works for Verizon and it also it gets good reception.

4u: Verizon, because I get at least *some* reception in East Campus.

4u: verizon, best reception ever

4u: Verizon, best signal on campus

4u: verizon, their service is the best around the city and at home. I've had service when no one else has.

4u: Verizon. Better reception at home.

4u: Verizon. A lot of people use it and I have never seen someone else get signal where I havent. Normally it's the other way around.

QS57. If you own a computer, other than email applications, what are the five software applications you use most often on it?

3g: Browser, IM, LaTeX, Calendar, Terminal (ssh, etc)

3g: Eclipse, MS Word, SSH client, Mozilla Firefox, DVD Playing software

3g: EndNote, Microsoft Word, Web Browser, personal calender, Excel

3g: Excel, Powerpopint, adobe photoshop, microsoft word, safari

3g: excel, word, palm, web, AOL IM

3g: Firefox

3g: Firefox Word Excel

3g: Firefox, Acrobat Pro, Word, Excel, InDesign

3g: Firefox, Excel, Word, Powerpoint, itunes

3g: Firefox, gaim, Emacs, GCC, ggv (PDF reader)

3g: Firefox, Gaim, gVim, Winamp, MikTeX

3g: Firefox, Open Office, GIMP, vi, octave

3g: Firefox, Trillian, ssh, gvim, iTunes.

3g: Firefox, Word, Adobe Exchange, Excel, PuTTY

3g: Firefox/Safari, MS Word, Photoshop, InDesign, Excel

3g: IE, MS Office, Labview

3g: IE, MS Office, Winamp, Matlab, SecureFX/CRT

3g: Igor, Microsoft Word, Powerpoint, Excel, Web-based search

3g: Illustrator, MATLAB, Adobe Acrobat, Word, FEMLAB

3g: inkscape, lyx, texmacs, matlab, latex

3g: Internet Explorer, CygwinX, Windows Media Player, SecureFX

3g: Internet Explorer, Eclipse, MS Word, MS Excel, Adobe Photoshop & Acrobat

3g: Internet Explorer, iTunes, DVD-playing software, Microsoft Excel, MatLab

3g: internet explorer, word, stata, musicmatch jukebox, itunes

3g: Mathematica Emacs LaTeX Python Firefox

3g: matlab word excel adobe acrobat endnote

3g: matlab, emacs, latex2e

3g: MATLAB, firefox, GAIM, excel, word

3g: matlab, latex, excel, acrobat, illustrator

3g: matlab, latex, powerpoint, safari, MSN messenger

3g: matlab, secureCRT, secureFTP, mozilla, exmh

- 3g: Matlab, Visual C++, Excel, Powerpoint, WinEdt (latex authoring)
- 3g: Microsoft Office, MAPLE, matlab, Firefox, Internet Explorer
- 3g: Microsoft Outlook, Internet Explorer, AOL Instant Messenger, Matlab, Winamp
- 3g: Microsoft Word, Adobe Acrobat, Internet Explorer, Microsoft Excel,
- 3g: Microsoft Word, Excel, Powerpoint, Safari/Mozilla, Photoshop
- 3g: Microsoft Word, Microsoft Excel, SecureCRT, SecureFX, Netscape Navigator
- 3g: Microsoft Word, Powerpoint, Excel, Cricket Graph, Netscape
- 3g: microsoft: word, excel, access, GIS, Transcad
- 3g: Mozilla Firefox, Internet Explorer, Trillian, PuTTY, WinSCP
- 3g: MS PowerPoint MS Word MS Excel Outlook Explorer
- 3g: MS Word - FireFox - MSEExcel - PowerPoint - iTunes
- 3g: MS word, excel, explorer, photoshop, pagemaker
- 3g: MS Word, MS Excel, some sound player, some video player, a notepad application (Wordpad or MS OneNote)
- 3g: norton antivirus, Microsoft Office, spyware doctor, stata, yahoo messenger
- 3g: office messenger visual studio photoshop itunes
- 3g: Office Apps, In Design
- 3g: Office software, Matlab and Latex related softwares
- 3g: office, macvector, sequencher, netscape, itunes
- 3g: Office, Statistics, Matlab, ArcInfo, ArcView
- 3g: Office, Web.
- 3g: Office, Music Junkbox, IM software, Adobe, and multiple programming languages
- 3g: safari, itunes, word, calendar
- 3g: safari, word, powerpoint, photoshop, illustrator
- 3g: Visual Studio .NET, yahoo Messenger, winEdt, MS Office, Matlab
- 3g: Web browser (firefox), X windows, Photoshop, and iTunes
- 3g: web,notepad, calendaring system, chat, dreamweaver
- 3g: word processing, file transfer & sync, ssh, remote x, firefox
- 3g: word processing, working from home, e-commerce/general browsing, finances, music.
- 3g: Word Processor, Spreadsheet, Presentation, Drawing (Visio), IM
- 3g: Word, Excel
- 3g: word, excel, origin, web browser (firefox, ie), power point
- 3g: WORD, EXCEL, POWER POINT, ADOBE,WINDOWS MEDIA PLAYER
- 3g: Word, Excel, Power Point, Matlab, Solidworks,

3g: Word, excel, safari, kaleidagraph, chemdraw

3g: word, fireworks, powerpoint, indesign, premiere

3g: Word, Powerpoint, Adobe Acrobat, Photoshop, Illustrator

3g: xwin32, putty, myie2, windowsupdate, emacs

4u: Adobe Acrobat Reader, Mozilla Firefox, Microsoft Word, calculator, AOL Instant Messenger.

4u: Adobe Professional, Word, Excel, Firefox, Winamp

4u: adobe, internet explorer, securefx

4u: AIM, SolidWorks, Matlab, Word, Excel

4u: autocad, word photoshop indesign window media player

4u: Avant Browser, iTunes, Windows Media Player, spybot search and destroy, ad aware.

4u: eclipse, netscape, word, aim,

4u: Eclipse, Word/Notepad, Firefox, AIM, some game

4u: emacs, gcc, latex, firefox, xpdf

4u: firefox, gaim, word, adobe reader,

4u: Firefox, Matlab, Word, Excel, Acrobat

4u: firefox, word, excel, aim, itunes

4u: firefox, xpdf or acrobat, xmms, ooffice, gcc

4u: Gaim, Firefox, Winamp, MSWord, Adobe Acrobat

4u: i usually go to mit to use software i need such as matlab and mathematica.

4u: ichat, itunes, word, powerpoint, safari

4u: ie, adobe acrobat distiller, windows media player(crappy), adobe photoshop, excel

4u: IE, Eclipse, Photoshop, Windows Media Player, Word

4u: internet browser, aim, media player, word, photoshop

4u: internet browser, word processor, matlab, instant messenger, powerpoint

4u: internet explorer media player emule winMX word

4u: internet explorer, matlab, aol AIM, word,

4u: Internet Explorer, Microsoft Word, Microsoft Excell, iTunes, Secure FX

4u: internet, winamp, word, WinDvD, windows media

4u: iTunes, AppleWorks, Firefox, TextEdit, Preview

4u: itunes, microsoft word, firefox, vlc media player, edwin

4u: iTunes, Netscape, Microsoft Word, Excel, Adobe Reader

4u: matlab, excel, word, solidworks, power point

4u: MATLAB, MS Office, iTunes, iChat, Safari

4u: microsoft journal, microsoft word, adobe acrobat

4u: Microsoft Office -- everything Internet Explorer MIT SecureCRT Kerberos, OpenAFS, VirusScan always in the background Adobe Acrobat Reader (you know why)

4u: Microsoft Office (Word, Excel, Powerpoint, Publisher), Netscape, Internet Explorer, Windows Media Player, AOL Instant Messenger

4u: microsoft office, media players, aim, acrobat reader, internet explorer

4u: microsoft word

4u: Microsoft word, adobe acrobat reader, internet explorer, AIM

4u: microsoft word, adobe photoshop, microsoft excel, filezilla/fetch, firefox

4u: Microsoft Word, Firefox, iTunes, Secure FX, Mathematica

4u: Microsoft Word, Internet Explorer/Firefox, Adobe Acrobat Reader, MIT Scheme

4u: microsoft word, microsoft excel, microsoft internet explorer, AOL Instant Messenger, Nullsoft Winamp

4u: microsoft word, scheme, aim, firefox, winamp, divx

4u: microsoft word, vnc, bsplayer, firefox, AOL instant messenger

4u: Microsoft works, AIM, weatherbug, netscape, and windows media player

4u: mozilla firefox, microsoft office, photo editor, secure CRT, filezilla

4u: Mozilla FireFox, MSN Messenger, AIM, Adobe Photoshop, Windows Media Player

4u: mozilla, itunes, max msp, ical, vlc

4u: Mozilla, Media Player, Microsoft word, excel, aol instant messenger

4u: Mozilla, MS Office, iTunes, MSN Messenger,

4u: mozilla, palm desktop, office xp, aim, itunes

4u: mozilla, party poker, winzip, outlook, word

4u: MS Windows Snag It Eudora FileZilla AutoCAD

4u: MS Word, Firefox, Adobe Acrobat, MS Excel, MS powerpoint

4u: MS Word, MS Excel, AutoCad, Omax, iTunes

4u: Office, solitary, internet explorer, itunes/windows media player

4u: Office, video editing, music, internet browsing, photo editing

4u: OpenOffice, Adobe Acrobat, Winamp, Windows Media Player, Picaso

4u: Photoshop, Maple, Firefox, Illustrator, Premeire

4u: photoshop, microsoft office, excel, aim, itunes

4u: programming utilities, web browsing to access course materials, word processing, calender programs, instant messaging

4u: solidworks, itunes, word, excel, eudora, camera software

4u: text editing, web browser, calendar, adobe reader, dialup

4u: web browser, terminal based software, instant messengers, music player, word processor

4u: web browser: Firefox pdf viewer: Adobe Reader music player: iTunes text editor: Notepad / Microsoft Word / emacs (depending on OS) graphics editor: Adobe Photoshop

4u: web, acrobat, office (word, excel, powerpoint), also PuTTY (ssh access to athena) and MIT FILEZILLA

4u: Windows Media Player, Adobe Photoshop, Microsoft Office (including Word, Excel, PowerPoint, Project)

4u: Windows medial player, mozilla firefox, microsoft word

4u: Word Processing

4u: Word processing Internet browser Spreadsheet program Music player Video streamer (ie, Quicktime)

4u: word, excel, adobe photoshop, powerpoint, winamp

4u: Word, Excel, AIM, SolidWorks, Firefox

4u: word, excel, itunes, intervideo windvd(dvd player), eclipse/java (1.00)

4u: Word, Excel, Matlab, Internet Browser, IM

4u: Word, Excel, PowerPoint, Internet Explorer, Windows Media Player

4u: Word, Excel, Web Browser, AIM, MatLab

4u: Word, iTunes, firefox, filezilla, solidworks,

4u: word, mozilla, excel, AIM, itunes

4u: Word, Mozilla, SecureCRT, Real Player, Powerpoint.

4u: Word, powerpoint, excel, software for digital camera, cd burner

4u: word. adobe acrobat. itunes. windows media player. excell.

QS58. What programs do you need but don't have access to?

3g: ADOBE ACROBAT (Writer)

3g: Adobe Exchange/Acrobat Reader Professional (Purchased myself)

3g: Adobe Photoshop, Illustrator, MatLab

3g: arc gis, spss

3g: ARCGis

3g: don't know..

3g: final cut pro

3g: Fledermaus

3g: I would love a good bibliographic package. My lab uses Procite, but I would prefer a different option.

3g: IDL, adobe acrobat writer

3g: IGOR Surfer Risk

3g: Igor updates

3g: Illustrator

3g: It would be nice if grad students were supported for XP professional through IS&T

3g: Macromedia Software

3g: maple

3g: Mathematica, AMPL / CPLEX from Ilog, Photoshop, Adobe Acrobat, video editing software (higher end than windows movie maker)

3g: Matlab

3g: matlab...

3g: Microsoft Project

3g: More administrative type tools, like NetStat for port monitoring, or Sanra for performance measurement

3g: MS Visio

3g: Music software

3g: OS X office suite

3g: PDF Writer

3g: scientific word

3g: scientific workplace

3g: stats programs

3g: TransCAD

3g: Visio

4u: 3ds max, poser, form Z, catia, mathcad mathlab

4u: Adobe Photoshop / Illustrator -- I have old versions of these programs, but access to the current versions would be very nice.

4u: adobe photoshop, dreamweaver

4u: Autocad, matlab

4u: backup service/software for multiple platforms, version of Linux-Athena for x86-64 systems, a cataloging program for the software that's available in all lockers

4u: better photoshop

4u: ChemDraw

4u: Compilers for JAVA, C++ (I do not know if I have access to these through MIT)

4u: mathematica, matlab

4u: Mathematica, Matlab

4u: Matlab

4u: Matlab

4u: MatLAB

4u: matlab

4u: Matlab

4u: matlab

4u: matlab

4u: Matlab (i have a mac), solid workd, mathcad

4u: Matlab and Adobe Photoshop

4u: MATLAB from a personal computer

4u: Matlab, Dreamweaver MX, Adobe Photoshop, Adobe Acrobat Pro

4u: MATLAB, Mathematica

4u: Microsoft Office's Project... get it for us!!! :-D

4u: microsoft one page

4u: MS Excel

4u: none really...new MATLAB licenses for students would be nice (i.e. similar to the Mathematica license distribution)

4u: None.

4u: Office

4u: PDF editor

4u: PDF writer

4u: photoshop, matlab, dreamweaver, adobe writer

4u: Powerpoint, Photoshop, Illustrator

4u: scheme, matlab

4u: solidworks (only accessible from an MIT IP address but I am abroad for the year)

4u: solidworks

4u: SolidWorks

4u: visual studio

4u: word and excel

QS59. What, if anything, can you do on Athena that you can't do elsewhere?

3g: access certain class pages, use Matlab

3g: access piles of software: matlab, etc.

3g: accessing/editing course lockers (locally, not through web pages), editing activity web pages, AFS related things

3g: arc gis, spss

3g: big computational stuff

3g: Can't mount lockers or home directory from MacOS or WinXP

3g: Check my MIT e-mail quickly using Pine. (I find WebMail sluggish.)

3g: get my email. I use text-based email by logging in.

3g: i very rarely use athena at all

3g: It's been a while, but the molecular dynamics simulation software was exclusive and also utilized the long jobs functionality.

3g: Manage email lists.

3g: matlab

3g: Matlab

3g: matlab, maple

3g: nothing

3g: nothing.

3g: print

3g: print

3g: printing

3g: star office, email, matlab with relevant toolboxes

3g: Use Matlab

3g: Use Matlab, etc.

3g: Zephyr

4u: Access a lot of good software.

4u: access my locker with greater ease and speed.

4u: access things like Matlab, have access to my home directory wherever I log in, easy access to a fully functional and well-maintained Unix system where most things just work (without setup necessary on my part)

4u: check on the status of printers

4u: Class specific files written for Athena (9.02 project). Feel comfortable that I won't lose my files (I like OldFiles).

4u: delete email messages

4u: have easy access to printers and software that i need

4u: host a web page

4u: I can easily access and run programs like Matlab.

4u: I don't know, because I have not been able to find any decent way to learn how to use Athena.

4u: Java programming in Eclipse. This is because I have a Mac and Java 1.5 is not released (neither is Eclipse for Mac - I think...)

4u: make pdf's

4u: mathematica

4u: matlab, cuz I don't have a copy,

4u: MatLab

4u: Matlab

4u: Matlab

4u: MATLAB

4u: matlab

4u: matlab

4u: matlab

4u: Matlab

4u: matlab

4u: matlab and print

4u: MATLAB for the moment.

4u: matlab is great (except for the help pages...they suck)

4u: matlab, linux/unix stuff for 6.033

4u: matlab, mathematica

4u: Matlab, Print.

4u: matlab, programming

4u: MIT specific software.

4u: opening certain files

4u: Print

4u: Print - I don't have a printer and haven't been able to get KLP to work on my laptop.

4u: print 4-to-a-page

4u: print documents

4u: PRint double sided pages on Athena Printers

4u: Print double-sided pages, robust command-line interface. Long jobs in MATLAB.

4u: print in mass quantities

4u: print out large documents and work on matlab

4u: Print!

4u: Printing

4u: printing class documents, MatLAB, MIT Scheme

4u: program in scheme b/c i have a mac

4u: Stata, Mathematica

4u: there is nothing i can do with athena that i can't do anywhere else...

4u: uhh...latex looks nice if you take the time...

4u: use matlab

4u: use MATLAB and Mathematica

4u: Use MATLAB and Mathematica.

4u: Use MATLAB easily, convert ps / pdf documents, print.

4u: use SAS, make PDFs

4u: use the matlab window

4u: Very little

QS60. What, if anything, can you do elsewhere that you can't do on Athena?

3g: Access Windows-format and other media files

3g: Basically everything. I don't find Athena useful.

3g: compiling some TeX file, use Excel/Powerpoint/word (advanced functions that cannot be provide by OOo

3g: Computationally intensive jobs. (It would be nice to have access to some powerful servers to run long compiles on.)

3g: convenient word processing and printing

3g: don't know how to access files on my athena account (that I secure-FX upload from my personal computer) at an athena station

3g: everything else.

3g: for me, everything. i went to an athena workshop, but i still can't even use an anthena machine to print an email that originally had a word file. maybe it's just me.

3g: heavy data analysis of lab data, office programs are extremely slow.

3g: I can't save my enormous data files on Athena, we don't have enough disk space. I can't do anything that requires graphics because I'm just using text-based ssh. I can't read info off a CD because I can't figure out to make the drives work.

3g: i very rarely use athena at all

3g: Make beautiful illustrations and figures in Adobe Illustrator...

3g: Multimedia playback is much easier on my own Linux box or MacOS. Edit and write LabView programs (I forgot this one, earlier).

3g: Obtain color and large-size printouts

3g: run Office - but not particularly needed in my dept.

3g: running php scripts? not sure...

3g: Serious spreadsheets (i.e. Excel) Multimedia streaming (esp. Microsoft formats) Up-to-date IM platforms

3g: Use microsoft applications

3g: use standard windows software that works

3g: Use Windows.

3g: Use windows-based programs, as far as I know.

4u: A lot of software. I don't want to think about it all.

4u: a lot of things, but i would have no reason to do them on athena. I use athena mainly for programming and to check email throughout the day

4u: Ability to run php and mySQL on personal webspaces

4u: Access class sites on Stellar

4u: Customize printing options easily on Adobe Acrobat Reader.

4u: do most multimedia tasks like listen to some common music codecs, play movies, do scanning of images, host

content (like large files or complicated websites)

4u: easy use of usb memory key

4u: edit MSWord documents

4u: Excel spreadsheets

4u: figure out how to watch vidoe files and listen to music

4u: freely use multimedia (i.e. games, video, music). i can also take my computer with me...athena laptops would be neat.

4u: I can't figure out how to open word documents in athena and print them (a lot of time the formatting is wrong and I can't edit it).

4u: itunes

4u: listen to audio

4u: listen to music, watch dvds

4u: listen to my music and watch a dvd....these shouldnt be done at athena anyway i think....

4u: listen to my music. access my personal files on my laptop. go on aim.

4u: lots of stuff, like all the design softwares, the adobe softwares, autocad, etc...

4u: lots: access to personal files that I don't want to store on Athena (photos, music) instant messaging, media playing (class videos, etc.) I can take my work wherever I need to go if it's on my laptop, but if it's on Athena I'm restricted to a cluster.

4u: make good spreadsheets

4u: microsoft word (the alternate programs on Athena just aren't as useful)

4u: More people use the same applications I do on my Windows XP machine. Plus Microsoft Office still has more features than the shareware suites, and doesn't take as long to load. Basically, the advantage of not using Athena is that no one outside of MIT uses it, and even at MIT, many students don't care to take the extra day or two to learn how to use it fully.

4u: more unified operating systems

4u: most are linux based, so somewhat inconvenient to those who use windows based computers

4u: not get my password hacked

4u: Not much. I use Athena alot, it's awesome.

4u: open a word document and keep all formatting.

4u: open excel files

4u: Open MS word/excel/ppt documents WITH EASE

4u: Open, manipulate and print Microsoft documents with ease.

4u: play dvd's

4u: play high end games

4u: Play media

4u: play music

4u: run very computationally intensive programs

4u: solidworks

4u: solidworks

4u: SolidWorks, effective research

4u: text editing

4u: Use graphic editing software (Photoshop, Illustrator, InDesign, Premier, etc.).

4u: use microsoft word. also, please add some games to athena computers, like solitaire. i know they are available on the web but it would be so much easier if they were right there on the menu

4u: use solidworks, office

4u: Use the end key in pine to go to the end of my messages

4u: use word, PDF's, any microsoft based programs

4u: video capture...

4u: Visual editing.

4u: word document editing, photoshop

4u: Work at a decent speed. Use office files reliably (word, powerpoint).

QS61. What expectations about computing at MIT did you have when you came that were not met?

3g: A online discuss group/forum/BBS that most MITer can communicate

3g: any easy way to print from my computer to an Athena network printer

3g: computing capability for large scale problems

3g: Expected better Cell Phone reception. Repeaters would be nice.

3g: having a full-time reliable wireless connection in the dorm

3g: I couldn't figure out how to run vim or several other specific programs.

3g: I had expected a higher level of spam screening at MIT

3g: I thought we'd have a really good setup and resources but I haven't been that impressed. The computer support for grad students in the econ dept isn't very good.

3g: more support for personal computers and desktops, i.e. non-athena computers. at ut-austin, where i did my undergrad, the support was _superb_. also, expected an easy to use campus computing system: athena has a steep learning curve and is very poorly documented. why not use something standard that everyone knows? finally, i expected more resources for running large jobs, e.g. simulations. once again, this is something that ut provided in abundance but mit almost does not at all.

3g: None

3g: none

3g: Not enough software available through IS&T. For example, at my undergrad institution we had access to a keyed version of Adobe Acrobat so we could create PDF files.

3g: Poor coordination of calendar, bad back-end network server, Sloanspace is slow and bad

3g: that athena would be user friendly

3g: That our lab will have a printer, and I will get a desktop computer. Instead I have to use my own laptop.

3g: too long ago to remember!

3g: Wish the wireless roaming was more seamless--often have problems when roaming (campus to grad housing) where I have to disable my wireless adapter in order to get a DHCP address.

4u: better networking in the dorms

4u: Better virus protection

4u: Ease of file conversion -- e.g. if I have a Microsoft Word document and I want to edit it from campus, I need to convert it to a StarOffice or OpenOffice document, which Word then has problems converting back later. The solution for me has been to save things as plain text, work on that on campus, then cut and paste back into my Word file.

4u: Easier sharing of data between students

4u: faster and more reliable networks

4u: faster computers

4u: good wireless connection everywhere. good access to printers and scanners.

4u: i didn't really have much expectations,

4u: I expected that there would be a clear and simple way to learn how to use Athena, a layman's guide, basically. Such a thing does not exist to my knowledge.

4u: i expected there never to be any long lasting failures/problems with the system.

4u: I had hoped that there would be the ability to run php and mySQL on personal webspaces, and that I would have wireless access in our dorm.

4u: I knew what to expect.

4u: I thought computer clusters would be maintained regularly and would have fast machines (all of them, not only the main ones). Cleaniness is a serious problem.

4u: i thought it would be easier to use, as in compatible with what i normally use on an every day basis

4u: i thought it would be faster

4u: I thought that Athena clusters would be fast, but most times in opening programs they're not.

4u: I thought that printing would be easier.

4u: I thought the computers in the labs might be better.

4u: I thought the wireless connectivity would be better

4u: I thought there would be more windows clusters...You should have more win athena clusters...the win athena clusters are very useful...I like how there are clusters everywhere and how you can print from anywhere...but i would like to see dual boot, windows and athena/linux systems throughout campus....

4u: My expectations were all met.

4u: none

4u: none

4u: none

4u: None

4u: none, athena exceeded my expectations.

4u: Speed of all machines (I HATE the Suns)

4u: The network connection in Boston (in the living groups) is extremeley poor.

