

## *Inside IS&T*

*Inside IS&T* is an internal newsletter connecting IS&T staff to news and events.

November 16, 2011

## News

### **Spotlight: Phasing Out *Inside IS&T***

The *Inside IS&T* newsletter, which was launched in April 2008, will be phased out as part of an effort to streamline internal communications. The last issue will be in December 2011. News and information that was published in *Inside IS&T* will continue to be shared through Marilyn's biweekly email messages and on the digital signage in each site. This will allow us to provide more face-to-face opportunities for internal communications through "informal info" sessions about the work of IS&T teams, projects and services. If you have questions or suggestions for improving communications for IS&T, please reach out to the [IS&T Communications Team](#).

### **IS&T FY2012 Operational Plan Now Available Online**

[IS&T's FY2012 Operational Plan](#) [PDF] is now available online, along with various appendices. [Appendix B: FY2012 Projects](#) [PDF] will be updated monthly based on the Daptiv project snapshots, so please make sure to keep them up-to-date. You are encouraged to read through the plan and give feedback to your manager and associate director. Also reach out and have conversations with colleagues, managers, and associate directors to better understand how this year's goals and activities tie back to IS&T's 3-year Mission and Strategic Priorities.



### **IAP – Submit a Proposal Today!**

The [Independent Activities Period \(IAP\)](#) at MIT is a special annual four-week period. IAP 2012 takes place January 9 – February 3 and is open to all members of the MIT community. Take advantage of this opportunity to host a session related to your work or display your personal creativity through non-IS&T, non-credit activities, such as story-telling, guitar-playing, cooking, and more. Last year, IS&T staff delivered several non-credit IAP educational offerings and events. If you hosted an IS&T activity for IAP 2011 and would like to offer the same activity again, notify [Mark Wiklund](#), IS&T's department coordinator for IAP; he can roll over your event details in the posting system. If you are interested in hosting a new session, [see detailed information for organizing an event](#) and [check key dates, including deadlines](#). Most importantly – [reserve space now](#) – remember: the early bird catches the room. If you have any questions or would like additional information, contact [Mark Wiklund](#), via email (subject line: IAP 2011 + your event title).

### **[IS&T Department Meeting, October 4 – Slides Available Online](#) [PDF]**

If you missed the informative department meeting and the entertaining presentation by Customer Support, check out the slides on our website.

## All About Staff

In this issue, *Inside IS&T* shines the spotlight on Brian Murphy, Team Leader for In-person Services on the Help Desk in Customer Support.



### Honoring Brian Murphy – our local hero!

Brian is a Helicopter Crew Chief for the National Guard. He came to MIT and IS&T in 1995 as the Manager for Athena Clusters in Customer Support. He lives in Bellingham with his wife Ana. He has a son, Dan, 19, and daughter, Brianna, 21 from his first marriage. Both children are currently attending Assumption College in Worcester, MA. – Dan is a sophomore and Brianna is a senior. He also has a stepson, Michael, 26, who is on Active Duty in the

Army and has just been stationed in Hawaii.

[Brian is celebrating his birthday with a brownie sent by B. Goguen.]



**Inside IS&T:** How many times were you deployed into active duty during the wars.

**Brian:** I have been deployed three times – to Iraq – May '06, 2008, and 2010-2011.

**Inside IS&T:** What was it like being at war in active duty?

**Brian:** It's different. You only have a single focus – “Trying to stay alive.” In some ways that is easier than everyday life, because I don't have to think about paying bills, making dinner, taking care of kids, or the house. That is all done for you.

**Inside IS&T:** What was it like for your wife and kids having you gone?

**Brian:** I would imagine incredibly stressful. During my 2<sup>nd</sup> deployment, I was notified that Ana had been taken to the hospital – she had an aneurysm and I came home on emergency leave. Ana made an amazing recovery. Once I knew she was okay and had help at home I went back to Iraq.

**Inside IS&T:** How does it feel to be a hero to all Americans?

**Brian:** I am not a hero. I think the real heroes are all the husbands, wives, children and parents and loved ones of the military who are deployed. They are the ones who are at home dealing with everything – taking care of the house, the bills, the kids, the car, etc. All of that, while also worrying about their loved ones who are at war. For every newscast about the war, every time the phone rings or there is a knock on the door comes an accompanying knot in the stomach. Trust me, “They also Serve!”

**Inside IS&T:** If we asked Ana, what would she say was the scariest moment for her?

**Brian:** Naturally, she worried about me and it was always tough. But it was doubly hard for her as her son, Michael, was deployed at the same time as me. One day, Ana looked out the window and saw a Police Officer walking up to the door. As you can imagine, she answered the door with her heart in her throat thinking – which one didn't make it. Only to find out, they were having difficulty locating an address on the street.



**Inside IS&T:** When you think about your time overseas, what surprises you today?

**Brian:** I think about living in close quarters with a group of people, I remember laying in my bunk, and thinking that I couldn't wait to get home and get away from these people. Then getting home and missing them terribly.

**Inside IS&T:** What made you miss them so much once home?

**Brian:** The bond that comes from going through that type of experience. They are the people who know what it was like and don't have to talk about it. They were also the only people I could be around and know they wouldn't ask questions about the war – because they already knew – they lived it too!

**Inside IS&T:** What is it like now that you are home? What do you do outside of work?

**Brian:** I am back to work at MIT fulltime. I get to spend time with my wife and my kids and things are pretty much back to normal. I am also a member of the VFW and took on the role of Quartermaster.

**Inside IS&T:** What is a Quartermaster? How did you get interested in that role?

**Brian:** A Quartermaster is kind of like the Treasurer for the VFW that I belong to. I had a friend and mentor at the VFW who asked that I partner with him and learn the role. He had been doing it for quite a number of years. Then shortly after I began learning the ropes from him, he passed away. What a great loss for all who knew him. I then was thrown into the role to learn as I went along. It is a lot of work but I get a great deal of satisfaction from being in a position to help other Veterans. There is a whole new generation of Veterans from these wars and I think it is important that they can go someplace where there are people who have gone through many of the same things, either from these wars or others.

**Inside IS&T:** Did being in the war change you in anyway? If so, how would you say you've changed?

**Brian:** Of course being at war changed me. What's funny is it seems to take a while before you can accept the fact that you have changed. In the first year we were home, many of us would wonder why people kept saying we changed. We didn't think we had at first but slowly you realize that you have. Some of it is good and some of it is not. Being away was hard. But overall, I think that it taught me about what is important in life. It taught me to focus on what is important and let the little things pass by. It taught me that, it is important to do the things you want to do today because there are no assurances of tomorrow. It overall made me a stronger and better person. There is quote from General MacArthur that I particularly like "*The soldier, above all others, prays for peace, for it is the soldier who must suffer and bear the deepest wounds and scars of war.*" On one final note I would like to say that the recognition that the Veterans of Iraq and Afghanistan are receiving is, to a large extent, compensation for the way Viet Nam Veterans were treated when they came home. So, if you know a Viet Nam Vet, shake their hand and tell them "Welcome Home" it is long overdue.



**We thank you and all the other Veteran's for all you do to keep our country safe!**

## Monthly Staffing Update

This section provides a summary of the IS&T staffing updates for September and October 2011. Questions about staffing should be sent to the [IS&T HR Team](#).

### Anniversary milestones (in 5-year increments) occurring in September and October 2011

(Based on the current employment date):

Employee	Years of Service	Month
Patricia Sheppard	5 Years	September
Sorina Monica Menlibai	10 Years	September
William F. Furtado Jr.	30 Years	September
Justin Anderson	5 Years	October
Shridhar Kulkarni	5 Years	October
Lori Singer	5 Years	October
Stephen M. Landry	10 Years	October
Rita A. Geller	10 Years	October
Stephen Turner	20 Years	October

### Staff changes for September and October 2011

Functional Area	Employee	Staff Change
<b>Administrative Systems</b>	Jim Fragala	Sr. Business Systems Analyst
	Lisa Jones-Brinkley	Sr. Business Systems Analyst
	Douglas Walsh	Project Manager
	Kristen Hann	Sr. SAP Business Systems Analyst
<b>Data Management</b>	Deb Nugent	Has left IS&T
<b>Operations and Infrastructure</b>	Joan Cyr	Has left IS&T

**There are currently 7 posted positions for IS&T**

<b>Functional Area</b>	<b>Position Title</b>	<b><u>Web ID Number</u></b>
<b>Systems Engineering</b>	Programmer Analyst III MIT Kerberos Consortium	MIT-00007278
	Java Developer	MIT-00007996
<b>Operations and Infrastructure</b>	Security Incidence Response Specialist	MIT-00008122
	Security Forensics & Litigation Specialist	MIT-00008124
	Project Manager, IT Operations	MIT-00008125
	Network Engineer	MIT-00008130
	Desktop Systems Engineer	MIT-00008126

\* If no "Web ID Number" is listed, the position is no longer accepting new resumes.

**Job application information**

Applying online is preferred. To find a specific job, enter the full job number (e.g., mit-00002571) in the keyword search box. Job numbers are assigned sequentially - higher numbers => more recent posting. All IS&T positions are automatically posted on MIT's Jobs site: <http://mit.edu/jobs>. IS&T positions are also posted on Higher Ed Jobs (higherjobs.com) and New England Higher Education Recruitment Consortium (newenglandherc.org).

We wish to ensure that professional referrals by MIT and IS&T staff are given proper attention. Therefore, we encourage you to make the hiring manager or your Senior HR Consultant aware of any referrals you happen to make.

**REMINDER: Employee Referral Program**

Staff are encouraged to take advantage of the **IS&T Employee Referral Program**. This program went into effect July 1, 2011 and offers a \$1,000 employee referral bonus for IS&T employees who refer a candidate who is hired by IS&T and employed with us for a minimum of six months. The Guidelines and Referral Form are posted in the [IS&T Online Guidelines and Best Practices Manual](#). If you have questions, please contact the [IS&T-HR Team](#).

<b>HR TEAM MEMBER</b>	<b>EMAIL</b>	<b>PHONE EXTENSION</b>
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Ken Lloyd	<a href="mailto:klloyd@mit.edu">klloyd@mit.edu</a>	3-8235

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## Events

- IS&T Infinite Mile Award Ceremony and Holiday Party
  - Monday, December 12 from 4–8 pm at the Marriott Kendall Square
- Next Quarterly Department Meeting
  - January 10, 2012 from 10-Noon in W20-201 (Sala de Puerto Rico)

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## FYI

### **MIT Human Resources Now Accepting Applications for *Managing for Excellence***

This program can help a manager increase his/her effectiveness with a team or group through 360 assessment, workshops, and application to an individual work project.

- **Intended audience:** Managers of teams or groups; typically with at least 3 years of management experience
- **Program timeframe:** 6-month program offered once a year (January 2012 – June 2012)
- **Enrollment process:** Enrollment is on a first-come, first-served basis and runs from November 10 – December 22. Interested individuals and their managers must submit forms which can be found at the [Managing for Excellence web site](#).

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Send content and comments to the [IS&T Communications Team](#).